



All In: Data for Community Health Affinity Program Learning Goals

Re-imagining Technology in Support of Cross-Sector Referral and Care Coordination

Organization Name(s): Open Referral & Social Interventions Research & Evaluation Network (SIREN)

Point of Contact(s):

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Subject Matter Expert(s) areas of expertise:

This group is great for participants who fit this profile/ are working on the following projects: Community information exchange development; resource directory development and management; social care platform selection, implementation planning, and governance design; strategies for cross-platform system integration, closed-loop referral system development.

This group is not great for: People pitching specific software systems or other products.

Description of group: This group will explore ways for communities to re-balance their relationship with technologies of resource referral and social care coordination. We welcome practitioners from healthcare, public health, government agencies, community-based organizations, and anyone attempting to facilitate cross-sector information exchanges with the intention of enhancing capacities for coordination of care.

Together, we'll explore alternatives to the paradigm of centralization – considering the possibility of healthy information ecosystems, in which institutions using different technologies to pursue different objectives can still cooperatively align around the same goals. Given two common objectives in the field – resource data exchange (i.e. service directories), and client data exchange (often implied in the context of “closed-loop referrals”) – we'll discuss equitable

strategies that can balance innovation alongside accountability while mitigating the risks of harm, through the active interplay of three critical elements of information ecosystems: standards, infrastructure, and governance.

Learning Goals:

1. Understand the challenges of resource directory information management, and the opportunities to establish sustainable, reliable, and interoperable resource directory data infrastructure as a shared resource for communities.
2. Understand the challenges of client information exchange among health, human, and social service providers.
3. Learn about the core elements of healthy information ecosystems – standards, infrastructure, and governance – and how communities can develop and apply these elements in their health equity strategies, including specific institutional design patterns (i.e. data trusts, data cooperatives) that can promote communities' agency and ensure technology development and data exchange is conducted accountably and equitably.

Meeting schedule: 1pm EST on Fridays: May 7th, June 4th, July 9th, Aug 6th, Aug 27th, Oct 1

Resources:

1. [“Tackling the Data Dilemma in Community Care Coordination.”](#) a whitepaper by Paul Sorenson of the University of Missouri St Louis and Greg Bloom of the IU Ostrom Workshop on the Commons.
2. [“Averting Tragedy of the Resource Data Commons.”](#) a paper by Greg Bloom of the Open Referral Initiative
3. [Community Information Exchange Toolkit](#) - 2-1-1 San Diego
4. ["Community Resource Referral Platforms: A Guide for Health Care Organizations"](#), report by SIREN (2019)
5. If you're new to the All In learning collaborative, the first step to join is to sign up for the online community (community.allindata.org) and create an individual member profile. [Read our FAQs for help getting started](#) and [watch this video for an introductory webinar](#). **Our All-In Community group page is [here](#).**